

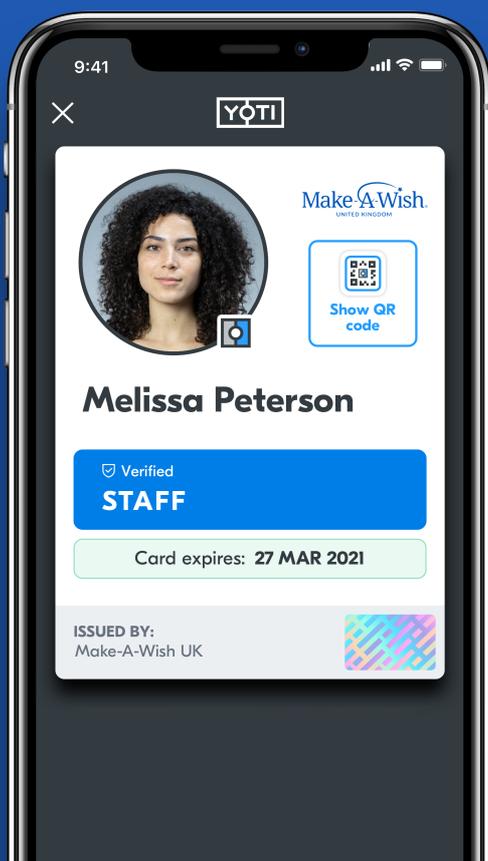


Your new digital Make-A-Wish UK ID card

Try our new safe and secure identity system.

We've partnered with digital ID app Yoti to give you a safe and secure way to prove your identity and show ID using your phone.

Please read this guide to set up your Make-A-Wish UK ID card.



This guide will walk you through the steps to set up your Make-A-Wish UK ID card.

- 1 Download the free Yoti app
- 2 Confirm biometric consent and T&Cs
- 3 Create your Yoti account
- 4 Verify it's you
- 5 Add a photo of yourself
- 6 Add your email address

If you've already downloaded the Yoti app and created an account, turn to the last page to set up your Make-A-Wish ID card.



1

Download the free Yoti app

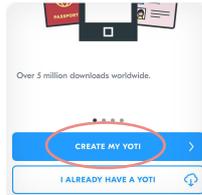
Visit the App Store for iOS or Google Play for Android.



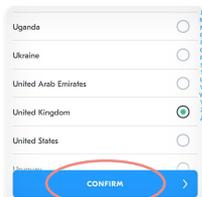
2

Confirm biometric consent and T&Cs

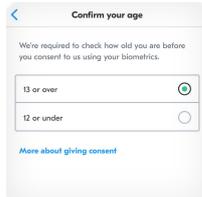
A Open the Yoti app and tap Create my Yoti.



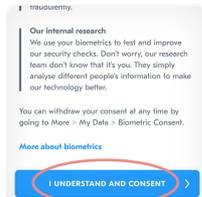
B Select your country of residence.



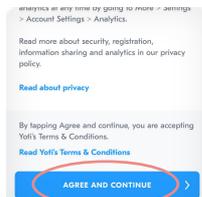
C Confirm your age.



D Tap I understand and consent to consent to the capture and use of your biometrics.



E Tap Agree and continue to agree to the Terms & Conditions.

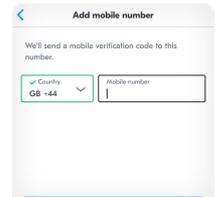


Go to step 3
Create your Yoti account

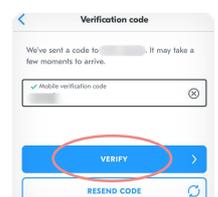
3

Create your Yoti account

A Add your mobile phone number.



B A verification code will be sent to your number. It may take a few moments to arrive. Please enter this code and tap Verify.



If you don't receive your verification code via text message, tap Resend code to try again.

C Create a memorable 5 digit PIN, which you'll use to log in.



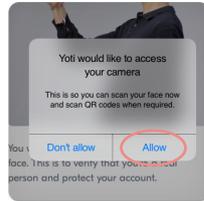
Later, you can choose to log in with Touch ID or Face ID. Find out how to do this at the end of this guide.

Go to step 4
Verify it's you

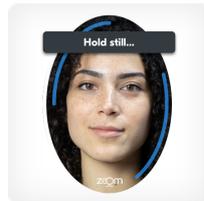
4 Verify it's you

You'll need to take a quick scan of your face. This is to verify you're a real person and protect your account.

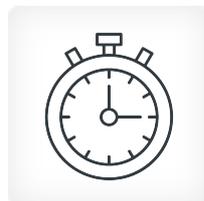
A Find an area with good lighting, hold your phone at eye level, and allow camera access to get started.



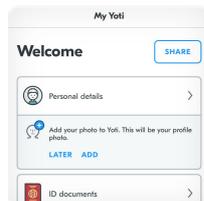
B Follow the prompts on screen to scan your face.



C It will take a few moments to upload your scan.



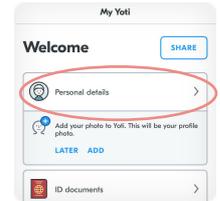
D All done! Your account creation is complete and you'll be directed to the home screen.



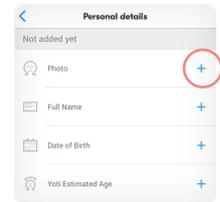
Go to step 5
Add a photo of yourself

5 Add a photo of yourself

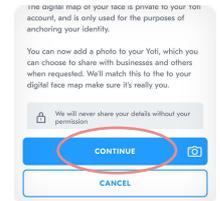
A Tap Personal details on the home screen.



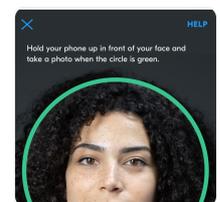
B Tap the Photo + button.



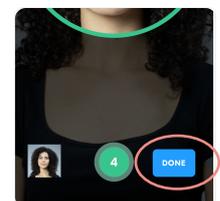
C Tap Continue.



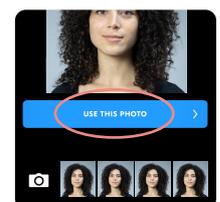
D Hold your phone up in front of your face and tap the photo button to take a photo when the circle goes green.



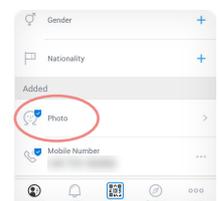
E You can take up to four photos. Try taking the photo against a plain, uncluttered background and then tap Done.



F Select the photo you want to use and tap Use this photo.



G This photo will be added to your Yoti and can be found in your Personal details.



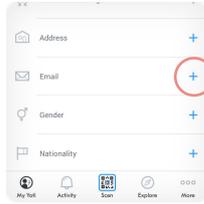
Go to step 6
Link your test to your Yoti

6 Add your email address

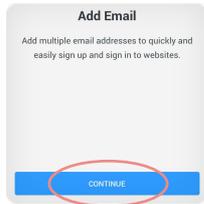
A Tap **Personal details** on the home screen.



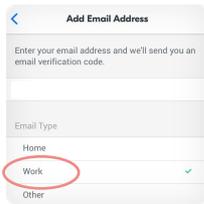
B Tap the **Email +** button.



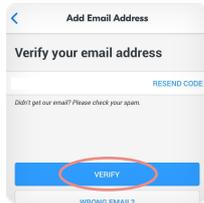
C Tap **Continue**.



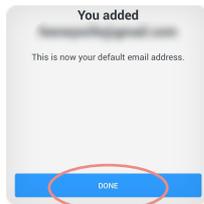
D Enter your email address.



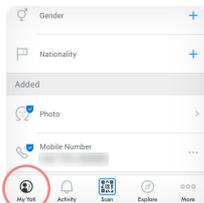
E A verification code will be sent to your email. Please enter this code and tap **Verify**. If you don't receive an email, check your Spam folder.



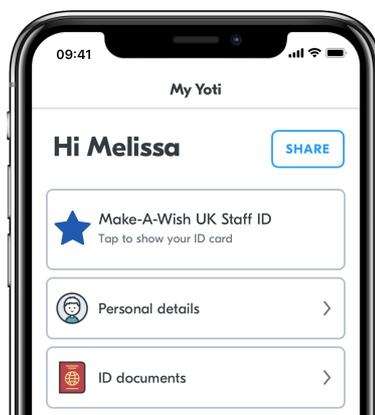
F Your email has been added. Tap **Done**.



G Tap **My Yoti** at the bottom of the screen.



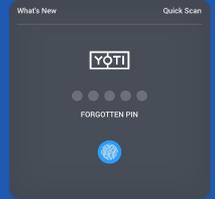
Your Make-A-Wish UK ID card is now ready to use!



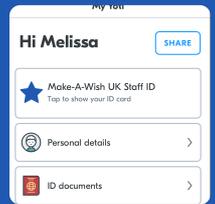
Your ID card will be issued automatically

To show your Make-A-Wish UK ID card when requested:

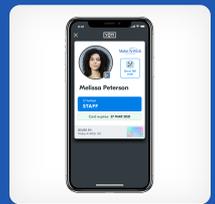
A Log in to your Yoti app using your 5 digit PIN.



B Tap **Make-A-Wish UK** on the home screen.



C When requested, present the Make-A-Wish ID card in your Yoti app to prove your identity.



D Close the Yoti app to log out.



Thank you for using your Make-A-Wish UK ID card.

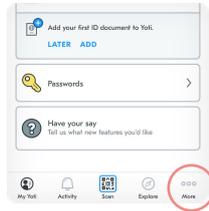
For help setting up your Yoti account, please contact Yoti Customer Support at **help@yoti.com** or go to **More > Get help** in the app.

NEW COPY HERE

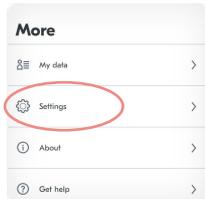


Turn on fingerprint or Face ID for Yoti

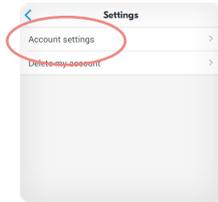
A Tap the More tab at the bottom of the screen.



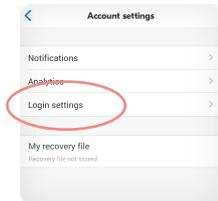
B Tap the Settings button.



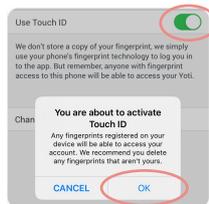
C Tap the Account Settings button.



D Tap the Login Settings button.



E Turn on Fingerprint or FaceID.



When you next log in you will be prompted to provide your fingerprint or show your face to the camera to login.



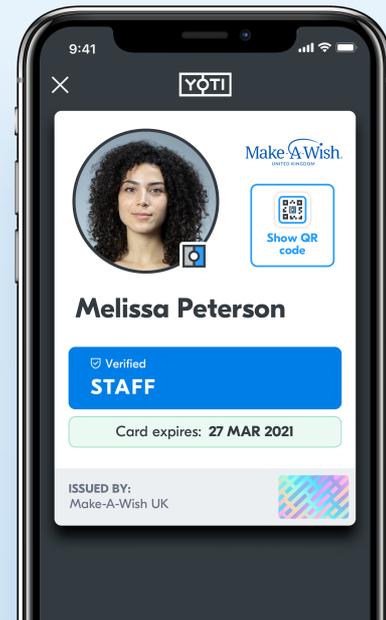
What is Yoti?

A secure, reusable digital ID you can use to prove your identity or age.

What you can do with your Digital ID

- Prove your identity or age to businesses.
- Securely store and share credentials issued to you by third parties, including staff ID cards and health test results.
- Get an extra layer of security when you log in to online accounts.
- Manage all your logins with our free password manager.

↓ **Join over eight million people who have downloaded the free Yoti app**



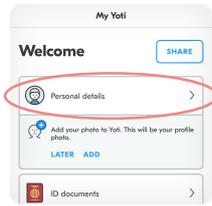
Your details are safe

Our systems are built in a way that means we cannot mine or sell your data to third parties. Once we've completed our security checks, we can't access any of your personal details.

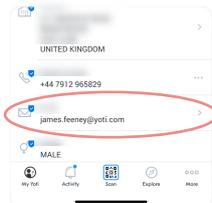
Any details you add are encrypted into unreadable data that only you can unlock. The private encryption key to your data is stored safely on your phone – only you can activate this key and access your details using your PIN, Face ID or Touch ID.

If you've already created a Yoti account, add your email address again to be issued your Make-A-Wish UK ID card:

A Log in to your Yoti app and tap **Personal details** on the home screen.



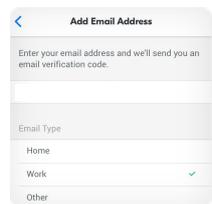
B Tap **Email**.



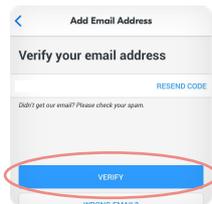
C Tap **Add email**.



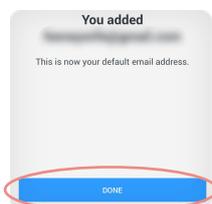
D Enter your email address.



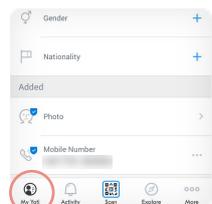
E A verification code will be sent to your email. Please enter this code and tap **Verify**. If you don't receive an email, check your Spam folder.



F Your email has been added. Tap **Done**.



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Your Make-A-Wish UK ID card is now ready to use!

